



PO Box 222  
4175 E. Bluegrass Rd.  
Mt. Pleasant, MI 48804-0222  
Phone 989.772.2222  
Fax 989.773.6666  
[www.unitedapts.com](http://www.unitedapts.com)

Deerfield Village (989) 772-0004 <a href="mailto:deerfield@unitedapts.com">deerfield@unitedapts.com</a>	Jamestown Office (989) 775-5522 <a href="mailto:Jamestown@unitedapts.com">Jamestown@unitedapts.com</a>	Main Office (989) 772-2222 <a href="mailto:main@unitedapts.com">main@unitedapts.com</a>	West Campus Office (989) 772-2436 <a href="mailto:westcampusvillage@unitedapts.com">westcampusvillage@unitedapts.com</a>
---	--	---	--

## Welcome! Your Internet Account & How It Works ~

Welcome to United Apartments! We want to make setting up your internet account simple. If you lived with us in the past, we have a new registration process and we no longer have you register the MAC Id of your internet ready device. We hope these new steps make for an easier registration process for you.

### **To set up your internet service, please do the following:**

Connect your computer to your wall jack or connect to the wireless network name "UNITED" (where available) and open your web browser.

Please follow the steps outlined on the welcome page. Set up your "resident web access" account (if you haven't done so already) under STEP 1.

To set up your "resident web access" account, go to: [www.unitedapts.com/account](http://www.unitedapts.com/account)  
YOU WILL NEED TO CONTACT YOUR LEASING OFFICE TO OBTAIN YOUR ACCOUNT NUMBER. Once you are able to login into your "resident web access" account and you are able to view your tenant account ledger, you have successfully completed this step.

The user name and password you selected for your "resident web access" account will also be the same user name and password you need to enter from your devices to gain internet access. Remember, others could view your rent ledger account and other details if you give your user name and password out.

We hope you find these instructions user friendly. Please call your Leasing Office (see contact info above) or CMS at (989) 779-1800 with any questions.